



DAILY STANDARD MULTIMEDIA LIMITED

Producers of Daily Revelation Newspaper

SUBSCRIPTION PAYMENT, REFUND AND CANCELLATION POLICY

Terms and Conditions

Please read carefully this payment gateway policy before subscribing with Daily Standard Multimedia Limited's services. By subscribing, you agree to abide by the following terms and conditions as outlined in this payment gateway policy.

Payment Methods

Daily Standard Multimedia Limited accepts payment through various methods, including credit/debit cards, online banking, and mobile money transfer.

Subscription Plans

Daily Standard Multimedia Limited offers various subscription plans with different durations and pricing options as indicated on our website. The plans are clearly mentioned along with the applicable charges.

Auto-Renewal

Unless stated otherwise, all subscriptions to Daily Standard Multimedia Limited's services are on an auto-renewal basis. This means that your subscription will automatically renew at the end of the subscription period. You agree that we automatically charge the applicable fees using your preferred payment methods.

Payment Authorization

By providing your payment information, you authorize Daily Standard Multimedia Limited to charge the applicable fees for your subscription through the chosen payment method. You confirm that you are the rightful owner of the payment method or have obtained the necessary authorization to use it.

The digital subscription for ePaper is not transferable as it is for one user. Subscribers are encouraged NEVER to share login credentials with any person as doing so may cause your subscription to be terminated without any refund. Usernames and passwords are equally not transferable.



Any subscriber who has breached and/or abrogated the terms and conditions before will not be allowed to subscribe with us again.

Payments using Mobile Money and/or other automated system, will have the subscription activated immediately within minutes after payment. As regard payments methods such as bank transfer, subscription will be activated once proof of payment is confirmed.

Immediately subscription is activated, the system will notify the subscriber with a notification message sent direct to the subscriber's email or phone number that were provided. The price of the subscription is always shared via company website and social media platforms.

Billing Information

It is your responsibility to provide accurate and up-to-date billing information. Daily Standard Multimedia Limited will not be responsible for any delays or failure in processing payments due to incorrect or outdated billing information.

Pricing Changes

Daily Standard Multimedia Limited reserves the right to change the prices of its subscription plans at any time. However, any price changes will only be applicable to new subscriptions or renewals and will not affect the existing subscriptions until they are due for renewal.

Privacy

Daily Standard Multimedia Limited respects your privacy and handles your personal and payment information confidentially.

CANCELLATION POLICY

Subscription cancellations can be made at any time through our accounts department. Cancellation requests made before the end of the current billing period will be effective immediately, and no further charges will occur.

Cancellation requests made after the start of a new billing period will be effective from the following billing cycle.

Once cancellation request is processed, the subscriber will no longer receive any physical or digital copies of the newspaper.

Partial refund for the remaining period of the subscription will not be provided unless stated otherwise in specific promotional offers.

REFUND POLICY

Refund requests will only be considered if made within 30 days from the date of purchase or subscription. To request for a refund, please contact our accounts department through customer service line or send an email to the designated refund department. Refund requests MUST include the following details: name, order number, and reason for the refund.



Refunds will only be processed using the same payment method used for the initial purchase.

Processing time for refund requests may vary and can take up to 14 working days. Refunds will only be considered for undelivered and defective newspapers. In case of digital subscriptions, the refund may be considered if there are technical issues that prevent client's access to the newspaper. Refund and/or cancellation SHALL not be accepted for promotional offers or discounted prices.

Changes in subscription plans or upgrades can be made at any time, and respective pricing difference will be applied. Daily Standard Multimedia Limited reserves the right to modify or upgrade this refund and cancellation policy.

Any changes will be communicated through our email, social media platforms, website, or via direct communication to our customers.

For any further assistance, or have any questions/clarification, please do not hesitate to contact our customer service.

For any queries/clarification, please contact us at:

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Thank you for our support.

